



TUCAI GRUP POLICY

The purpose of TUCAI GROUP is to be the **global leader** providing **connecting solutions** to access drinking water safely, in order to become the **preferred brand** for plumbers and OEM's. Our secret for success is to be a sustainable Company driven by **innovation** and service excellence.

We want to develop this mission based on our values . We are experts, reliable, honest, responsible and committed to diversity and equal opportunities.

In order to accomplish our purpose, we have developed a management system based on:

- Customer satisfaction improvement.
- Effectiveness and efficiency improvement of our processes through the promotion of excellence, continuous improvement and under a continuous perspective of risk assessment and prevention, minimizing waste and the consumption of natural resources.
- To promote innovation in both products and processes, fostering knowledge, scientific exchange and development applied to our customers.
- Stakeholders' satisfaction: protecting environment, Customers, Certifying Entities, suppliers and Tucai staff.
- Eliminate hazards and minimize safety and health risks of our employees. Consult and promote participation of workers and their representatives.
- Our commitment to comply with applicable legal and regulatory requirements, as well as the prevention of pollution and climate change, reducing the company's carbon footprint.

Our Management team is committed to providing the necessary resources to achieve the goals of our Company Policy. Furthermore, it is committed to ensuring that our Policy is understood and implemented, involving all levels of the organization.

A handwritten signature in blue ink, appearing to read 'Lorenzo Piera', with a stylized, elongated final stroke.

Lorenzo Piera

Managing Director

November 2025